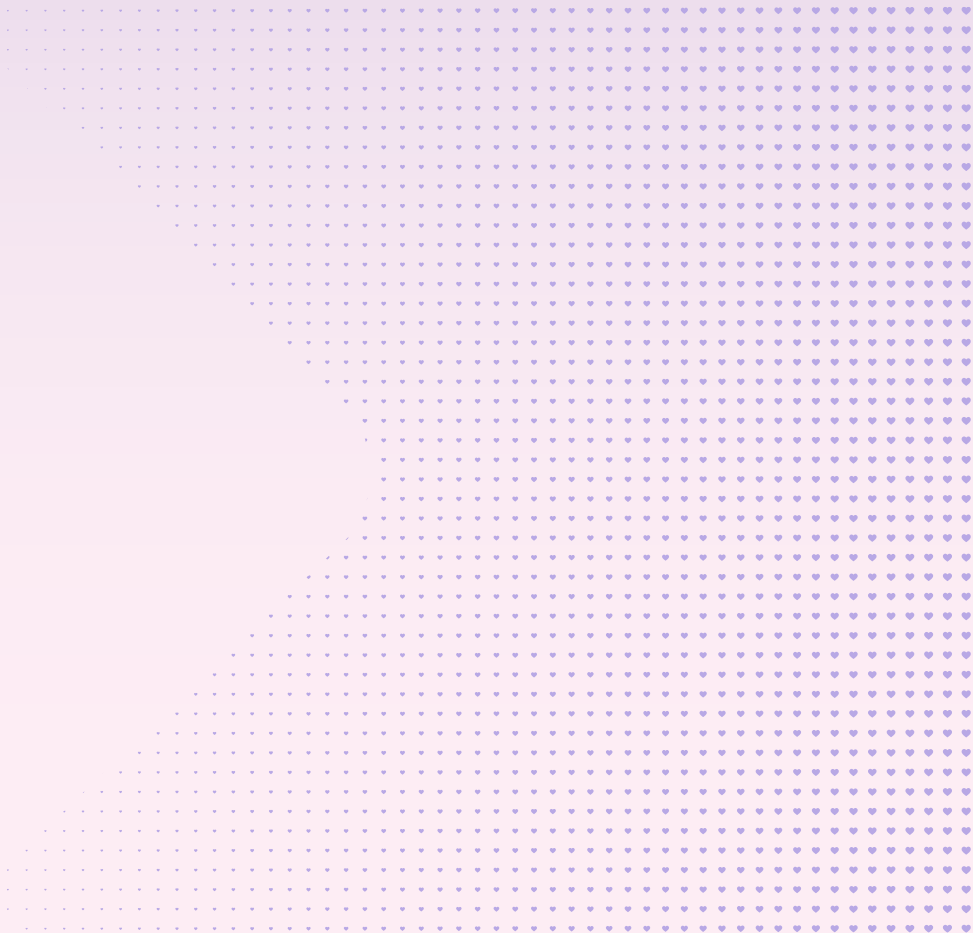


# Benefits and Services available during COVID-19





## Hospital Cover

During the private hospital agreement, we'll continue to pay claims and provide cover for the following:

- Private care in public hospitals
- Psychiatric in-patient & Day Care treatment
- Maternity Care
- Addiction Services

Please note: If you're currently undergoing medical treatment and you have any questions or concerns, please call our dedicated team who are on standby and ready to take your call 1890 44 44 44.

## MRI Scans

Most MRI scan centres remain open – please check our Directory at [Vhi.ie](http://Vhi.ie) to locate one near you.



## Clinical Services

These services remain open - now available as an appointment only service.

### SwiftCare

Minor illnesses – call to talk to a doctor.

Minor injury – call to book a face-to-face appointment.

Call 1890 866 966.

We are now using contactless payments for your safety. Initial consultation has been reduced to €25 (during COVID-19).

### Vhi Paediatric Clinic

Referrals can now be made by parents as well as your GP.

Call 1890 866 966 to book an appointment.

### Vhi Hospital@Home

This service is still available and in the interest of patient safety each case will be reviewed individually.



## Some new and extended telehealth services:

We've adapted these services to a telehealth service so you and your family can access them by phone or video call:

- Online GP
- Vhi SwiftCare Clinic
- Vhi Hospital@Home
- Vhi NurseLine 24/7
- Vhi One-to-One Midwife

## Coming soon. Please check [vhi.ie/covid-19](https://vhi.ie/covid-19) for all updates

- 24/7 Mental Health Support
- Best Doctors second opinion service
- Dietician
- Physiotherapy
- Speech and language therapy

### To access these telehealth services:

Visit our Digital Health Services page at [vhi.ie/covid-19](https://vhi.ie/covid-19).

We've introduced these telehealth services above to support all our customers during COVID-19, so rest assured you can access these services at no charge during this period. All you need is your Vhi policy number.

**Further updates or changes to Vhi Benefits and Services will be available at [Vhi.ie/covid-19](https://vhi.ie/covid-19)**



Vhi Healthcare DAC trading as Vhi Healthcare is regulated by the Central Bank of Ireland. Vhi Healthcare is tied to Vhi Insurance DAC for health insurance in Ireland which is underwritten by Vhi Insurance DAC.