

Care experiences and home care preferences

for older adult
Travellers and older
people who have
experienced
homelessness



**The purpose of this
Briefing Report is to**

1
Investigate older
Travellers' and older
homeless adults'
experiences of using
health and social care
services.

2
Establish needs and
preferences with
respect to home care
delivery for the two
groups.

What did we do and who was involved?



Barriers to Accessing Home Care



Too much paperwork and bureaucracy



Limiting eligibility criteria



Placing the burden on families and other supports

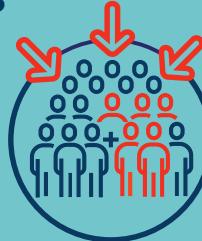


Poor environments and housing

Recommendations

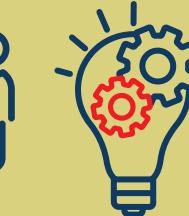
To secure more equitable care provision and home support services for older Travellers and older adults who have experienced homelessness

Equitable Implementation and Monitoring



Based on need and inclusion not just age.

Relevant and Integrative Care Values



Ensure rights to person-centred homecare.

Meaningful Co-production, Agency and Voice



Inclusion in care service design.

Enabling and Flexible Home Supports



Greater flexibility and range of services in home care.

Meaningful and Secure Environments



Ensure safe and comfortable environments.

Inclusion-Orientated Communication



Appropriate awareness and outreach campaigns.

Training and Education for Inclusive Care



Awareness and inclusion training for carers and health professionals.