



# Information Solutions and Services

## Student Orientation 2010



NUI Galway  
OÉ Gaillimh



# Overview

- **PC Suites**
  - 21 general access
  - 49 restricted access Departmental Suites
- **200+ software applications**
  - Core software: Win XP; MS Office; IE
- **Internet access and eMail**
- **Printing**
- **Wireless computing - NUIGWiFi**





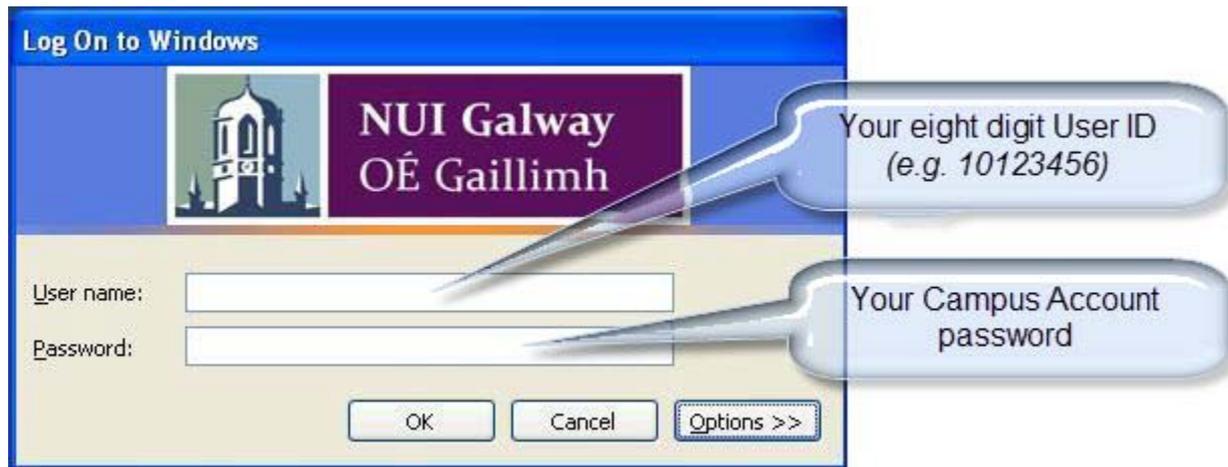
# Campus Account

- Campus Account is your login credentials for all computing services with the exception of email
- Activate your Campus Account at **<https://cass.nuigalway.ie>**
- **User ID** = *Your Student ID Number*
- **Password** = Temporary activation password available in Registration Guide
- Choose your own Campus Password when you activate your Campus Account



# PC Suite Login

- Login to computers in the PC Suites using your Campus Account login credentials



- Network storage space of 100 MB (U: Drive)
- Files deleted annually in August



# StudentMail

- **<https://studentmail.nuigalway.ie>**
- eMail address available at Registration  
[initial.surnamen@nuigalway.ie](mailto:initial.surnamen@nuigalway.ie)
- **User ID** (Windows Live ID): Your eMail address
- **Password**: Temporary activation password
- Activation of email account is required
- **Official means of communicating with the University**



# Printing

- Printing in all PC Suites and from wireless
- Purchase print credit at **<https://printcredit.nuigalway.ie>** or use cash at print kiosks on-campus
- Purchase print credit in order to print
  - €0.08 for black and white
  - €0.12 for double-sided black & white
  - €0.40 / €0.60 for colour printing



# Wireless

- **NUIGWiFi**
- Wireless Hotspots across campus
- Laptop with WiFi capability
- Login page appears when you open browser
- Login with your Campus Account credentials
- Install wireless print package – details online
- Collect print out from Print Release Stations





# Service Desk

- Opening hours: Monday to Friday  
9:15 a.m. to 5:00 p.m.
- Tel: 091 495777
- E-mail: **servicedesk@nuigalway.ie**
- Arts & Science Building (Ground Floor)
- Support to students
  - Account queries e.g. password problem
- Helpdesk ticketing system





# More Information

- Service Desk
- Privately-owned student equipment e.g. laptops
  - Assist with connection to NUI Galway services only
- Training:
  - Introduction to PC Suites course: book at Service Desk
  - Online self-study training course available in Blackboard
- Information Solutions and Services website  
**[www.nuigalway.ie/iss](http://www.nuigalway.ie/iss)**

