



Breda O'Brien

Student Ambassador – Event Leader

The Student Ambassador works alongside the Student Recruitment & Outreach team assisting with events across the campus. Student Ambassadors are often the first point of contact for prospective students, their families, and many other visitors to the campus.

The student event leader is responsible for the following:

Acting as assigned Zone Leader at our Undergraduate Open Days, responsible for managing a group of ambassadors in a specified area during our on-campus event, acting as the main point of contact for student recruitment staff in that area throughout the event.

Working as part of the registration desk team at on campus events, ensuring the smooth operation of the checking in one hundred to a thousand registrants and assisting with any and all queries from attending guests while preparing promotional packs for attendees.

Check-in area steward facilitating the registration desk team, to manage crowd control and also ensure that the check in process ran as smoothly as possible by replenishing pack materials at the desks and assisting attendees with any queries.

Acting as Health and Safety Officers in specified areas and zones across the campus to ensure that fire regulations are complied with at all times and risks and hazards dealt with accordingly during the event.

To earn this badge the student must:

- Attend scheduled training on specified dates.
- Complete a minimum of 16 hours work.

Skills

Empathy: Developed key listening skills when dealing with queries from attendees and developed an open mind when providing solutions to problems that arose during the event.

Ethical Awareness: Learned to incorporate respect, one of the universities four pillars, into action as a leader during on campus events for team members and attendees, i.e., exercised inclusivity, cultural awareness, understanding and non-judgement.

Leadership: Learned to lead teams and developed interpersonal and intra-personal skills to ensure high levels of teamwork and buy in from all members of the team to assist in the successful delivery of the events.

Lifelong Learning: Received certification for fire marshalling and manual handling, a crucial element of the training for this role.

Negotiation: Developed, as part of the leadership role, negotiation skills in assigning tasks to team members.

Navigated dealing with new student excitement and anxiousness and with parent's questions and demands

University of Galway

