



OLLSCOIL NA GAILLIMHE
UNIVERSITY OF GALWAY

Date:
1/1/2023

Min. Time
Commitment:
23 Hours

Expiry Date:
31/12/2025

Module Code:
AY3014



Breda O'Brien

Clinical Taxation

Secondary description example

This badge is awarded to students who complete practical, hands-on training in taxation through their participation in the award-winning Clinical Taxation module at the University of Galway. As part of the student-led tax clinic, students provide tax consultations under the supervision of experienced professional advisors. They receive structured training in key areas of Irish tax law, including income tax, tax credits, and residency rules, and apply this knowledge in client-facing scenarios. Students are assessed through a technical examination, professional-standard file notes, and role-play exercises simulating client consultations. This experience develops their ability to deliver accurate tax advice, communicate professionally, and apply ethical judgment in practice.

To earn this badge the student must:

- Complete tax clinic training.
- Provide tax clinic consultations to clients.
- Participate in role-play advisory scenarios assessed by instructors.
- Submit and pass four professional-standard tax file notes.
- Successfully complete the in-class examination assessing technical knowledge.
- Submit a graded personal reflection incorporating their clinic experience and professional learning.

Skills

Communication | Critical Thinking | Empathy | Ethical Awareness | Self-Awareness

(Dh) JL

Ciarán Ó hOgartaigh
President,
University of Galway





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Skills

Communication: Gained firsthand experience in client-facing roles, enhancing active listening skills to accurately assess clients' needs and deliver tailored tax information. Developed the ability to communicate complex tax information clearly and effectively, ensuring accessibility for clients with varying levels of financial and tax literacy. Collaborated with professional tax advisors and peers, fostering strong teamwork and problem-solving skills, particularly when addressing and resolving complex tax issues. Produced clear, concise, and jargon-free documentation to support client understanding and maintain compliance with professional and ethical standards..

Critical Thinking: Developed the ability to analyse and critique tax policies, gaining insight into their formulation and broader societal impact. This understanding was applied when assessing clients' tax situations. Considered potential tax policy implications resulting from tax clinic experience.

Empathy: Contributed to the provision of tax information services to individuals from marginalised communities, leading to a deeper understanding of the social and economic barriers these groups may face. The experience enhanced the ability to communicate complex tax information with empathy and cultural sensitivity, while also reinforcing the importance of equity, confidentiality, and professionalism in client service.

Ethical Awareness: Demonstrated strong ethical awareness by maintaining client confidentiality and upholding professional standards throughout all stages of the consultation process. Sensitive personal and financial information was handled with discretion and care.

Self-Awareness: Developed self-awareness through regular reflective practice and evaluation of personal performance in a real-world professional setting. The tax clinic provided ongoing opportunities to assess one's communication style, technical accuracy, and client interactions. Gained a deeper understanding of my professional competencies and ethical responsibilities required in this area.

(Dh) JL

Ciarán Ó hOgartaigh
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